



# DCARE EX - RESPOND FASTER TO YOUR RESIDENT CALLS

## How Does DCC EX Improve My Facility?

- **Increased Mobility:** Caregivers can receive alerts no matter where they are in your building
- **Shorter wait times:** Use reports to improve caregiver response time
- **Proactive Monitoring:** Administrators and/or owners can be notified by email or text message if a call for help is not answered
- **Atmosphere:** No noisy bells means a more home-like environment for residents
- **Market Your Community:** Show incoming families how good your caregiving services are

Polty's **DCare EX** is the mobile application and service of Direct Care Connect EX (DCC EX) that receives text alarms using Caregiver smartphone device.

DCC EX is designed around the needs of the residents to help them feel comfortable, secure and connected to both the staff and their loved ones, while improving the staff's productivity, efficiency and the facility's business bottom line.

## DEDICATED ANDROID APPLICATION FOR MOBILITY

The caregiver connects using a Employee PIN defined in DCC EX selects an escalation set (working zone) that serves on that day.

Voice announcements and text alarms are received by caregiver. Text alarms are simultaneously displayed and played back by caregiver mobile device.

Caregiver may accept or callback a predefined phone number by tapping specific buttons on the mobile device.

Once the alarm was cleared at the resident place the Caregiver can close it after the resident request was handled or it can further require assistance from Employees with other competences (Nurses, Doctors, Maintenance, etc).

## TEXT NOTIFICATION AND RESPONSE

The alarm notifications are sent to mobile devices as text messages.

Caregivers can select whether to accept or call back the resident just by pressing predefined buttons on the mobile device display.

## RESIDENT LOCATION TRACKING

DCC EX provides enhanced location support for mobile alarm devices within the wireless infrastructure.

Through vector mapping technology, DCC EX provides highly accurate location data which shows the proximity of the mobile wireless pendant to a fixed reference within the facility.

## PROFESSIONAL REPORTS

DCC EX takes advantage of Microsoft Excel capabilities, helping you identify performance and workflow trends.

DCC EX Reports use enriched text and tables formatting for information highlights, along with a large variety of charts.

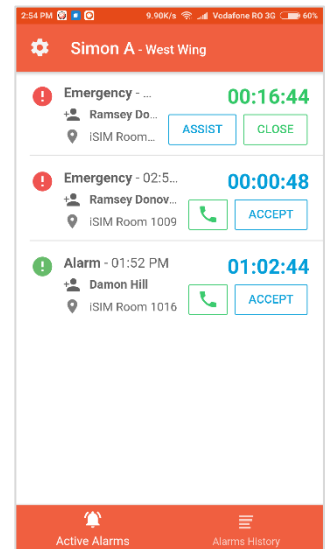
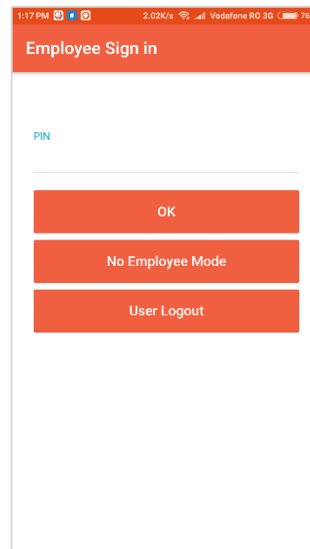
## COMPATIBILITY

Google Android 7 or later

Apple iOS 10 or later

## DCC KEY FEATURES

- Compatible with Panasonic KX-NSX/ NS/ TDE/ NCP/ TDA PBX series
- Flexible Deployment options: On-Premise or Hosted Cloud
- Scripted Based Integration for various interfaces
- Cross-Platform Web Administration Windows, Android, iOS and Mac OS
- HTTPS Security Protocol
- Employee (Caregiver) Activity Logging
- Zone Login in for Caregivers
- Competence/Skills based Alert Routing
- Powerful Reports
- Provisioning and Auto Updates over the Cloud
- DCare EX mobile client for Android and iOS devices
- Can work independently or integrate with the existing telephony system in place



[www.polys.com](http://www.polys.com)  
[sales@polys.com](mailto:sales@polys.com)  
[support@polys.com](mailto:support@polys.com)

If you want information about above solution, please contact the above address. Design and specifications are subject to change without notice. All trademarks and trade names are those of their respective owners. Your access to this document should not be construed as granting, by implication, estoppel or otherwise, any license or right to use any marks appearing in this document without the prior written consent of Polys or of the applicable third-party owner thereof. You acknowledge that you do not acquire any ownership rights by printing, or downloading this copyrighted material.

DISTRIBUTED BY

