



DCARE EX - RESPOND FASTER TO RESIDENT CALLS AND KEEP IN TOUCH WITH COLLEAGUES

How Does DCC EX Improve My Facility?

- Caregivers can receive alerts no matter where they are in your building
- Use reports to improve caregiver response time
- Administrators and/or owners can be notified by email or text message if a call for help is not answered
- No noisy bells means a more home-like environment for residents
- Show incoming families how good your caregiving services are

Polty's **DCare™ EX** is the mobile application and service of Direct Care Connect DCC™ EX that receives alarms using the Caregiver smartphone devices.

Caregiver may accept the alarm and go to the room to cancel it, or callback the resident to check his/ her health condition by voice call.

Caregivers can communicate with each other at any time using mobile devices powered by DCare EX mobile application over Assist feature.

DEDICATED ANDROID APPLICATION FOR MOBILITY

The caregiver connects using a predefined PIN in DCC EX selects an working zone that he/ she serves on that day.

Voice announcements and text alarms are received by caregiver. Text alarms are simultaneously displayed and played back by caregiver mobile device.

Caregiver may accept or callback a predefined phone number by tapping specific buttons on the mobile device.

TEXT NOTIFICATION AND RESPONSE

The alarm notifications are sent to mobile devices as text messages and voice prompts.

Caregivers can select whether to accept or call back the resident just by pressing predefined buttons on the mobile device display.

REQUEST ASSIST ALARM

Caregivers may initiate Request Assist alarm at any time by pressing the related blue button an Active Alarms screen.

Caregiver must specify the request Subject, Location, and Competence Required fields for assistance and press OK button.

A new alarm is initiated in the DCC EX system according to the provided Request Assist information.

DCare EX application can initiate a Request Assist at any time, that generates an alarm with a specific location and competence requirement that will escalate within the DCC EX system.

If the Request Assist alarm reached out a destination, the latter can choose to callback the issuer of Request Assist.

EMBEDDED SIP PHONE CLIENT

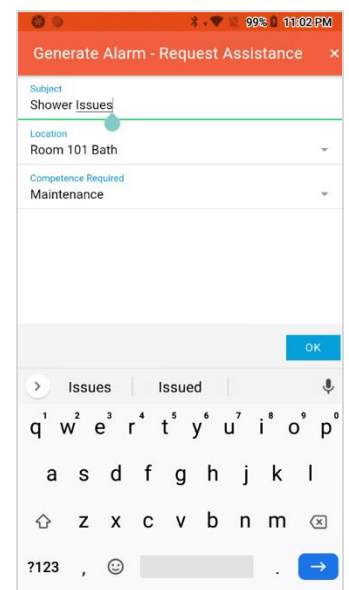
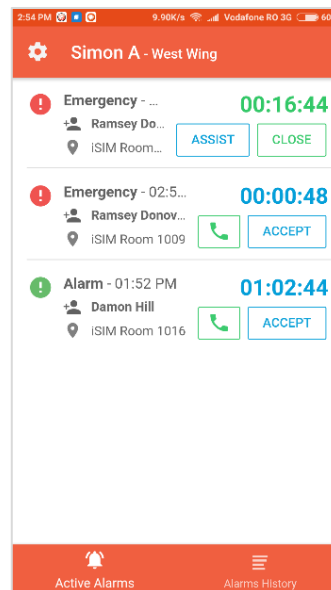
If the SIP phone is software enabled for mobile devices, Caregivers can receive calls from anyone connected to the same SIP Server within the healthcare facility.

Caregivers can initiate calls by using Callback button.

Callbacks are directed to Resident's room or to the Caregiver mobile that initiated the Request Assistance alarm.

DCC EX KEY FEATURES

- DCare EX mobile client for Android devices
- No need of internet connection for push notification to DCare EX mobile application
- Flexible Deployment options: On-Premises or Hosted Cloud
- Scripted Based Integration for various interfaces
- Cross-Platform Web Administration Windows, Android, iOS and Mac OS
- HTTPS Security Protocol
- Employee (Caregiver) Activity Logging
- Zone Login in for Caregivers
- Location/ Skills based Routing of Alerts
- Powerful Reports
- Provisioning and Auto Updates over the Cloud



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