



POLTYS DCC EX AND SPECIAL DEVICES FOR RESIDENTS WITH DISABILITIES

How Does DCC EX Improve My Facility?

- **Increased Mobility:** Caregivers can receive alerts no matter where they are in your building
- **Shorter wait times:** Use reports to improve caregiver response time
- **Proactive Monitoring:** Administrators and/or owners can be notified by email or text message if a call for help is not answered
- **Atmosphere:** No noisy bells means a more home-like environment for residents
- **Market Your Community:** Show incoming families how good your caregiving services are

Polty's **Direct Care Connect DCC™**

provides specialized help for the residents with disabilities that cannot engage the conventional ask for help devices (e.g. pullcords, bed stations, pendants, etc.)

Polty's special devices for residents that need assistance include:

- Air Activated Breath Call Cord
- Geriatric Call Cord
- Padcall Pneumatic Call Cord
- Touchcall Cord, and more

FLAWLESS INTEGRATION

DCC EX directly integrates with any IP-PBX including Panasonic series, wireless sensors, industry-standard Nurse Call Systems, Fire Panels, Wandering Management Systems, and Keyless Entry Systems.

TEXT AND VOICE CALL NOTIFICATION

The alarm notifications are sent to DECT phones, mobile devices or desktop phones as text messages and/ or voice calls, depending on alerted device capabilities.

Caregivers can select whether to accept or call back the resident just by pressing predefined buttons on the DECT phone keypad/ mobile device display or by saying simple speech commands like "OK" or "Call".

MOBILITY BY DCARE EX

The caregiver connects using a Employee PIN defined in DCC EX selects an escalation set (working zone) that serves.

Voice announcements and text alarms are received by caregiver. Text alarms are simultaneously displayed and played back by caregiver mobile device.

Caregiver may accept or callback a predefined phone number by tapping specific buttons on the mobile device.

Once the alarm was cleared at the resident place the Caregiver can close it after the resident request was handled or it can further require assistance from Employees with other competences (Nurses, Doctors, Maintenance, etc).

RESIDENT LOCATION TRACKING

DCC EX provides enhanced location support for mobile alarm devices within the wireless infrastructure.

Through vector mapping technology, DCC EX provides highly accurate location data which shows the proximity of the mobile wireless pendant to a fixed reference within the facility.

PROFESSIONAL REPORTS

DCC EX takes advantage of Microsoft Excel capabilities, helping you identify performance and workflow trends.

DCC EX Reports use enriched text and tables formatting for information highlights, along with a large variety of charts.

DCC KEY FEATURES

- Compatible with many IP-PBXs and Phone Devices. Refer to [Device Compatibility List](#)
- SIP DECT integration for alarm notification by voice call – Text-to-speech and voice recognition engine
- Flexible Deployment options: On-Premises or Hosted in the Cloud
- Can work independently or integrate with the existing telephony system in place
- Cross-Platform Web Administration Windows, Android, iOS and Mac OS
- HTTPS Security Protocol
- Employee (Caregiver) Activity Logging
- Zone Login in for Caregivers
- Competence/Skills based Alert Routing
- Powerful Reports
- Resident Check-in by voice call
- DCare EX mobile client for Android devices

SPECIAL DEVICES FOR RESIDENTS WITH DISABILITIES THAT NEED ASSISTANCE

- Air Activated Breath Call Cord
- Geriatric Call Cord
- Padcall Pneumatic Call Cord
- Touchcall Cord

Ask us for more options.



Polys Inc.
UNIFIED COMMUNICATIONS SOLUTIONS



www.polys.com
sales@polys.com
support@polys.com

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