



POLTYS DCC AND RESIDENT CHECK-IN BY AUTOMATIC PHONE CALLS

How Does DCC Improve My Facility?

- **Increased Mobility** - Caregivers can receive alerts no matter where they are in your building
- **Shorter wait times:** Use reports to improve caregiver response time
- **Proactive Monitoring** - Admins and/ or owners can be notified by email or text message if a call for help is not answered
- **Atmosphere** - No noisy bells means a more home-like environment for residents
- **Market Your Community** - Show incoming families how good your caregiving services are

Direct Care Connect™ (DCC) automatically initiates phone call to resident room letting him/ her to check-in daily by answering the call.

DCC automatically calls the resident phones at predefined time period during the day.

If the call is not answered, DCC tries two more times to connect to that resident before sending *no check-in notification* to caregivers in charge.

After the call was answered, resident may either press a key on the phone dial pad or just hang up for check-in confirmation.

DCC INTEGRATION

Polys DCC directly integrates with many wireless sensors, industry-standard Nurse Call Systems and Fire Alarm Systems.

- Pendants, pull cords, and other wireless sensors
- Panasonic KX-DTU100
- Dukane
- Conexall
- Rauland
- Eiris – TAP
- Telergy – TAP
- Austco – UDP
- COMP2, w/ Cancel, w/ Location, over TCP
- COMP2 over IP for SARA
- NCS3
- ESPA 4.1 protocol for Courtney-Thorne and Intercall systems
- UK market – ESPA, APR, Quantec, MCD, Protek
- Roam Alert
- PBX Sensors
- Cornell
- Servowatch
- MCD, MCD Logger
- Gent by Honeywell

TEXT NOTIFICATION

The alarm notifications are sent to DECT phones and mobile devices as text messages.

Caregivers can select whether to accept, reject or call back the resident just by pressing predefined buttons on the DECT phone keypad/ mobile device display.

MOBILE NOTIFICATION BY DCARE CONNECT

Polys DCare™ Messenger is the application and service that sends audio messages recorded at runtime (i.e. Push-toTalk mode) and text alarms using the mobile device.

Walkie-Talkie audio messages and text alarms are received by caregivers predefined in DCC.

Text alarms are displayed on the caregiver mobile device.

Polys DCare™ Messenger application and service is compatible with Google Android smartphones and tablets.

CAREGIVER LOCATION TRACKING

DCC may track caregiver location (i.e. Android mobile phone) within the caregiving facility.

The locations are identified using Bluetooth Low Energy (BLE) beacon devices. Each room/ location is stuffed with one/ two BLE beacons.

DCC KEY FEATURES

- Compatible with Panasonic KX-NSX/ NS/ TDE/ NCP/ TDA PBX series
- Dispatch resident alarms to appropriate caregiving staff wirelessly
- Work on either Wi-Fi, GSM, LTE or UMTS cellular networks
- Send audio messages recorded at runtime using mobile device in Push-to-Talk mode
- Send text alarms using the mobile device
- Text alarms are received by caregivers' mobile devices configured in DCC
- Text alarms are displayed on the caregiver's mobile device
- Caregiver may accept, reject, or call a predefined phone number by tapping specific buttons on mobile device
- Mobile client application for Android devices
- Can work independently or integrate with the existing telephony system in place

DCC ANNOUNCEMENTS INTERFACE

- Text-to-Speech (TTS) engine
- Multi-language TTS support
- Legacy analog audio connection to Public Announcement System
- SIP connection to facility PBX for room announcements



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