



POLTY'S DCC AND AUDIO ALERTS VIA MOBILE SMARTPHONES

How Does DCC Improve My Facility?

- **Increased Mobility** - Caregivers can receive alerts no matter where they are in your building
- **Shorter wait times:** Use reports to improve caregiver response time
- **Proactive Monitoring** - Admins and/ or owners can be notified by email or text message if a call for help is not answered
- **Atmosphere** - No noisy bells means a more home-like environment for residents
- **Market Your Community** - Show incoming families how good your caregiving services are

Polty's **Direct Care Connect™ (DCC)** can call and send audio alert messages to caregivers' mobile devices that run Panasonic Mobile Softphone application.

A popular topic for healthcare facilities today is to allow caregivers to use their personal mobile smartphones for staff communication and resident alerts.

With Polty's DCC, caregivers may accept alarms or call back a predefined phone number by tapping specific Dialpad buttons on their mobile devices when prompted.

Polty's DCC is compatible with Panasonic Mobile Softphone for Google Android and Apple iOS.

DCC INTEGRATION

Poltys DCC directly integrates with many wireless sensors, industry-standard Nurse Call Systems and Fire Alarm Systems.

- Pendants, pull cords, and other wireless sensors
- Panasonic KX-DTU100
- Dukane
- Conexall
- Rauland
- Eiris – TAP
- Telergy – TAP
- Austco – UDP
- COMP2, w/ Cancel, w/ Location, over TCP
- COMP2 over IP for SARA
- NCS3
- ESPA 4.1 protocol for Courtney-Thorne and Intercall systems
- UK market – ESPA, APR, Quantec, MCD, Protek
- Roam Alert
- PBX Sensors
- Cornell
- Servowatch
- MCD, MCD Logger
- Gent by Honeywell

TEXT NOTIFICATION

The alarm notifications are sent to DECT phones and Android mobile devices as text messages.

Caregivers can select whether to accept or call back the resident just by pressing predefined buttons on the DECT phone keypad/ Android mobile device display.

MOBILE NOTIFICATION BY DCARE CONNECT

Poltys DCare™ Messenger is the application and service that sends audio messages recorded at runtime (i.e. Push-toTalk mode) and text alarms using the mobile device.

Voice and text alarms are received by mobile caregivers predefined in DCC.

Text alarms are displayed on the caregiver mobile device.

Poltys DCare™ Messenger application and service is compatible with Google Android smartphones and tablets.

CAREGIVER LOCATION TRACKING

DCC may track caregiver location (i.e. Android mobile phone) within the caregiving facility.

The locations are identified using Bluetooth Low Energy (BLE) beacon devices. Each room/ location is stuffed with one/ two BLE beacons.

DCC KEY FEATURES

- Compatible with Panasonic KX-NSX/ NS/ TDE/ NCP/ TDA PBX series
- Dispatch resident alarms to appropriate caregiving mobile devices via phone calls
- Work on either Wi-Fi, GSM, LTE or UMTS cellular networks
- Send audio messages recorded at runtime using mobile device in Push-to-Talk mode
- Send text alarms using the mobile device
- Text alarms are received by caregivers' mobile devices configured in DCC
- Text alarms are displayed on the caregiver's mobile device
- Caregiver may accept, reject, or call a predefined phone number by tapping specific buttons on mobile device
- Mobile client application for Android devices
- Can work independently or integrate with the existing telephony system in place



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