POLTYS DCC
PRIVACY POLICY

Personal Data Collection

Poltys Inc. collects data in order to give the user an efficient product that meets their user experience requirements. The collected data can differ from the features that you are using, and can include the following:

- **Contacts information**: We retrieve your contacts information in order to give you access to them, within our application.

- **Credentials**: We collect passwords and security information used for authentication and account access.

- **Call logs**: We keep a list of the recent calls made by the application for your reference and history.

- **Content**: We collect content data from your communications when necessary to provide you with the services you use.

  In order to be able to send your audio or video content, we need access to your microphone and camera. If your device is a mobile phone, we check its current state in order to avoid conflict with a cellular call.

  Also, we keep the content of the instant messages, and let you manage them. This way, you decide if you wish to respond to them or delete them.

- **Support**: We also collect the customer support requests that are sent to us.

Personal Data Usage

Poltys Inc. uses the collected data strictly to deliver the features expected by a softphone client and to give the user the best experience possible.

- **Support and improvement**: We may use the collected data to improve our Client and support you.

- **Security**: We use industry-recognized security standards in to protect the information you provide and that we are collecting.

Questions/Concerns

If you have questions or concerns about any of the statements in the privacy policy, you may contact our Technical Support.

This privacy policy may change in future to reflect the evolution of the product.